palletline

Network Freight Distribution

DELIVERING your pallet

Unlike parcels and packages, pallet deliveries are very different from other types of delivery. It takes specialist vehicles and equipment and inevitably some risk to our drivers.

Governed by health and safety guidelines, we operate under delivery rules to the benefit of not only our drivers but also our customers, so that they receive the highest quality service, in the safest possible manner!

Please see opposite for some basic principles/procedures, for your reference.

For more information please contact your local depot or visit: **www.palletline.com**



Pallet deliveries are made to a kerbside location.



In order to operate SAFE pump truck operations, we can only operate on solid, flat surfaces.



Our driver can only deliver to ground level locations.



Our driver is the only person allowed to stand on and operate the tail gate.



Our driver will not be able to manoeuvre pallets up steep inclines.



Our drivers are not permitted to enter your property.



Our driver can only take away the pallet/s if requested by your supplier, prior to delivery. Disposal of the packaging is the responsibility of the recipient.